



Terms and Conditions for DOT LTD Online Course Payments

Effective Date: 1st October 2025

These Terms and Conditions (“Terms”) govern all payment-related aspects of courses provided by Davidson Online Training (DOT) Limited. By enrolling in any of our courses and completing a payment, you, the user, agree to be bound by these Terms.

1. Payment Terms

1.1 Pricing

- All prices are displayed in the currency indicated at the time of purchase.
- If you choose to pay in a different currency, the applicable exchange rate and any related fees will be determined by your payment provider. DOT is not responsible for exchange rate fluctuations or additional charges from banks, credit card issuers, or payment processors.
- While we make every effort to ensure pricing is accurate, errors may occur. If we identify a pricing error, we will notify you promptly. We are not obligated to honor incorrect pricing and reserve the right to cancel any orders affected by such errors before course access is granted.
- Prices may be subject to temporary promotions or discounts. These are valid only for the specified period and cannot be applied retroactively or combined with other offers.
- We reserve the right to update our prices at any time. However, changes will only apply to future purchases and will not affect orders already confirmed.

1.2 Accepted Payment Methods

We currently accept the following payment methods:

- Invoice
- Stripe

1.3 Full Payment Required

Unless otherwise stated, full payment is required at the time of enrollment to access the course materials.

2. Refund and Cancellation Policy

2.1 Refund Eligibility

You may request a refund within **14 days** of purchase if:

- You have **not** completed any course content.
- You have **not** downloaded any course materials.



2.2 Refund Process

To request a refund, email yvonne@davidsononlinetraining.com with your order details. Approved refunds will be processed within **20 business days** to the original payment method.

3. Course Access and Expiry

3.1 Access Period

Unless otherwise stated, course access is granted for **three months** from the date of purchase.

3.2 Login Credentials

- You are responsible for maintaining the confidentiality of your login credentials.
- Sharing your account details or allowing others to access your account is strictly prohibited.
- You are fully responsible for all activity that occurs under your account.
- Notify DOT immediately of any unauthorized use or suspected breach of security.

3.3 Account Use

- You may use your account solely for the **Intended Purpose**.
 - You agree to comply with all applicable laws and DOT's data security policies when accessing the course.
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4. Right to Revoke Access

4.1 Failed Payments

Course access may be suspended if payment fails until payment is successfully completed.

4.2 Serious Breaches

DOT reserves the right to **permanently terminate** course access if you:

- Copy or distribute course content.
 - Share or redistribute course materials.
 - Make defamatory or harmful claims against DOT.
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5. Intellectual Property

All course materials—including videos, text, graphics, and downloadable content—are the intellectual property of **Davidson Online Training (DOT) Limited**. You may not:



- Copy, reproduce, distribute, or share any material without written permission.
- Use course content for commercial purposes (e.g., resale or creating competing products).
- Download and forward materials (e.g., PDFs) to others.
- Screen-record or upload our videos.
- Copy content verbatim or in a way that constitutes plagiarism.

Materials are for **personal use only**.

6. Disclaimers and Limitation of Liability

- Courses are provided "**as is**" without warranties of any kind.
 - DOT does not guarantee specific outcomes or results.
 - Course content is for educational purposes only and does not constitute legal, medical, financial, or professional advice.
 - We are not responsible for third-party resources or links mentioned in course materials.
 - DOT is not liable for any indirect, incidental, or consequential damages related to course participation.
 - Nothing in these Terms creates a partnership or agency relationship between the user and DOT.
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7. Modifications to Terms

We reserve the right to modify these Terms at any time. Continued use of the platform after changes constitutes your acceptance of the updated Terms.

8. Non-Disparagement Clause

Students must not:

- Make misleading or offensive public statements about DOT, its staff, or its courses.
 - Use course content to harm or discredit DOT.
 - Bully or harass DOT staff or other students.
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9. Contact Information

For questions or support, please contact:

 yvonne@davidsononlinetraining.com
 +44 7562 168 655



10. Acknowledgment

By clicking "Accept," checking the acceptance box, or otherwise agreeing to these Terms, you confirm that you have read, understood, and agreed to be legally bound by them.
